
EPA Network News Highlights Public Apologies

CBI Managing Director [Patrick Field](#) and Keystone Center Senior Mediator Douglas Thompson contributed an article to the Spring 2009 issue of Network News, an electronic newsletter for public involvement and collaborative problem solving practitioners.

The U.S. Environmental Protection Agency publishes Network News in order to assist staff and any other interested individuals to improve the quality and consistency of involvement/collaboration processes and activities.

This most recent article about Public Apologies adds to CBI's growing body of publications, research, and training on the subject. CBI has presented focused Public Apology workshops across three EPA regions and continues to research and publish. Other resources include:

- [Patrick Field and Noah Susskind discuss public apologies in a CBI podcast](#)
- [Patrick Field writes about public apologies in an article from CBI Reports \(May 2007\)](#)

For more information about CBI's public apology research, or to bring tailored training to your organization, please call (617) 492-1414 or [Contact Us](#).