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## Susan Carpenter

Dispute Resolution Practitioner and AuthorBoard Members

Susan Carpenter is a mediator, trainer and writer in private practice. She has spent the past thirty years developing and managing programs to reach consensus on public issues, resolve public controversies and develop common goals and visions at the local, state and national level. She was the founding director of the Program for Community Problem Solving in Washington, D.C. Prior to that she spent ten years as the associate director of ACCORD Associates in Boulder, Colorado mediating complex public disputes and training others to handle conflict productively. She currently works with organizations and groups to build capacity for collaboration and conflict resolution.

Ms. Carpenter holds a Master's degree in International Education and a Doctorate in Future Studies both from the University of Massachusetts. She was a Visiting Fellow at the Program on Negotiation at the Harvard Law School. She taught for two years in Ethiopia as a Peace Corps volunteer. Ms. Carpenter has authored numerous materials including the book, *Managing Public Disputes: A Practical Guide to Handling Conflict and Reaching Agreements*.

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